# **Arbitration Policies**

# Vehicles May Be Rejected For The Following Reasons If They Are NOT Announced, Sold Green Light Over \$1801.00

- 1. Cracked Block or Rusted Frame (See Frame Policy)- Body Rust is not rejectable.
- 2. Engine Rod Knock.
- 3. Transmission Slip.
- 4. Loud Differential Grind or Growl (excludes tires & bearings).
- 5. No Brakes.
- 6. Steering, if declared unsafe to drive by arbitrator.
- 7. Serial Numbers that do not match title.

# You Cannot Reject Any Vehicle For The Following Reasons Regardless of Light Condition.

- 1. Vehicle is Sold \$1800.00 or Less.
- 2. Visual Defects: Body Rust, Broken Glass, Torn Upholstery, Etc.
- 3. Air Conditioners, Radios, Heaters, Electrical Equipment, Power Equipment, Etc.
- 4. Smoking or Blow By unless accompanied by engine miss.
- 5. Oil Leaks, Gas Leaks, or Water Leaks.
- 6. Engine Noise unless accompanied by engine miss.
- 7. Backlash in Rear End.
- 8. Exhaust Systems, Exhaust Leaks or Catalytic Converter.
- 9. Dead or Faulty Alternator, Starter, Electrical Components.
- 10. Any Vehicle Sold off the block.
- 11. Missing Keys or Parts.
- 12. Clutch Slip

#### FRAME POLICY

Rusted frames are a problem at any auction and must be announced, even if the vehicle is being sold AS-IS or repaired. Buyer has 7 days to contact the auction about possible frame damage. Rust must be completely through frame before rejection is possible. Refunds will not include Carrier fee or Tag fee.

ALL VEHICLES REGISTERED AT FREEDOM AUTO AUCTION ARE SUBJECT TO INSPECTION BY THE STATE POLICE, FBI, OR THE NATIONAL AUTO THEFT BUREAU. WE DO NOT REGISTER ANY VEHICLES WITHOUT A SERIAL PLATE.

The auction acts only in an intermediary capacity between the buyer and seller.

All refunds will be given in the form of a check. Marked For Deposit Only.

Refunds <u>will not include Carrier fee</u>, Tag fee, or State Fees AUCTION MANAGEMENT'S DECISION SHALL BE FINAL IN ALL DISPUTES. AUCTION IS NOT RESPONSIBLE FOR ANY MISREP-RESENTATION OF ANY VEHICLE.

Off Block sales are strictly between the buyer and seller and are not arbitrary. The auction will not become involved in disputes. All off block sales are AS IS. ALL PAPERWORK MUST BE DONE BY AUCTION AND ALL FEES APPLY. ALL Checks will be stamped for deposit only.

Vehicle Info – The auction does not guarantee the year or model of any vehicle. Satisfy yourself on the vehicle information before bidding. Make sure the serial numbers match your paperwork and title. Titles lost either by customer or through the mail will be the expense of the buyer.

FAA has reasonable time to make final determination on arbitration and/or disputes arising from a sale. No check or title will be released until a final resolution is reached.

\*On title problems created by FAA clerical error, FAA shall be given reasonable time to correct the error.\*



Anything is possible, if you have Freedom on your side

# Seller's Guide

Auction Every Thursday @ 6 p.m.
Toll Free: 1-877-338-1536
717-338-1516
FreedomAuction.com
Insurance/general email:

freedomautoauction@gmail.com

# **How To Sell**

- 1. If you wish to sell a vehicle you first need to register in the front office and pay the registration fee of \$25.00, turn in your title and give the clerk your reserve price before your vehicle can be entered into the sale.
- 2. You must have a clear title with you name on the front, and a valid U.S. government issued ID. Titles with alterations, erasures, wrong digits, etc. are voided and will not be accepted. Do not sign your title we will have you sign a POA which allows us to sign on the title for you when the vehicles sells.
- 3. Use the **LIGHT SYSTEM** to inform the buyer how you are selling your vehicle.
- 4. Once your vehicle is sold the check will be ready in 90 minutes (If Sold Green Light for arbitration purposes). Checks are stamped FOR DEPOSIT ONLY due to arbitration policies. The auction does not guarantee the selling of any vehicle.
- 5. If your vehicle did not sold you need to get your title and a gate pass to be able to remove your vehicle from the sale. If you would like to leave it for the next sale just let the office know.
- 6. Do not remove keys to any vehicle on property. The auction personal will lock up the vehicles and pull the keys.

Max 3 sales, storage fees apply after the 3rd sale if the vehicle does not sell.

# **Public Seller Fees**

FROM	-	То	FEE
\$1.00	-	\$499.00	\$95.00
\$500.00	-	\$999.00	\$125.00
\$1,000.00	-	\$1,499.00	\$145.00
\$1,500.00	-	\$1,999.00	\$195.00
\$2,000.00	-	& Up	\$225.00

Outside sales (a sale conducted between buyer/seller on auction property & fees not paid) are STRICTLY PROHIBITED. Anyone conducting such a sale will be escorted off auction grounds & NOT ALLOWED BACK!

## SPECIAL MESSAGE FROM MANAGEMENT

We appreciate your business and hope that your visit here will be a pleasant and profitable one. We would like to remind everyone that you are buying at a WHOLESALE MARKET VALUE and that there are no retail guarantees. We hope that you have found this policy guide helpful and informative. If you have any other questions please feel free to ask. See office for full policy.

Thank you Management

# **Light System**

## **GREEN LIGHT-"SOUND"**

\$1801 or higher. Vehicle is being sold mechanically sound "with a drive" free from major mechanical defects. Buyer has 1 hour to file a complaint with the arbitration department. (See Arbitration Policy) and sale is final.

# **RED LIGHT-"AS IS"**

Vehicle is sold AS-IS with no arbitration available. Vehicle is subject to all defects, physical & mechanical problems. Sale is Final

## RED LIGHT-"AS IS" - \$1800 or LESS

Vehicle was sold as green light but is under \$1801, therefore becomes AS-IS with no arbitration available. Vehicle is subject to all defects, physical and mechanical. problems

#### WHITE LIGHT-MUST BE ANNOUNCED

Vehicle has over 100,000 miles, is TMU (true mileage unknown), exempt, speedometer broken or not working properly or any other odometer problems.

#### YELLOW LIGHT-ANNOUNCED CONDITION

CAUTION-Any announced defect the seller wants the buyer to be aware of, so the vehicles is represented fairly. Be advised that there is a defect on this unit and CANNOT be arbitrated for this condition.

## **BLUE LIGHT-"TITLE DELAY"**

Title does not accompany vehicle at time of sale. Vehicle should not be resold, or repaired until title is received. Title will be mailed certified when received, unless buyer states otherwise at time of sale. Money spend on the vehicle will not be recouped if title is not received and vehicle is returned. Seller has 21 BUISINESS DAYS to turn in title. Return of vehicles requires a 24 hour notice.